reviews
Employing in her own scholarship the positive affects that generate the ‘solidarity, commitment and hope’ Gregg claims for cultural studies as a discipline, *Cultural Studies’ Affective Voices* stages far more than a series of encounters with familiar voices. Gregg’s monograph enacts an ethical relation to others marked by generosity, hospitality, empathy and intellectual rigour that not only places her own powerfully affective voice within cultural studies’ debates and dialogues, but also isolates the productive potential of what it might mean to emotionally invest in academic work despite the insidious technologies inherent in neoliberalism. Hers is a critical and political intervention that recognises the significance of an affective critical address that invites an ethical response both within and beyond the academy. Gregg’s ‘different kind of inventory’ of cultural studies is compelling because of her recognition of the ‘ontological dimension’ (2) of cultural studies’ innovative practices through which she details the social pleasures involved in scholarly work. Her attentiveness to the valuable techniques and strategies employed by key figures in cultural studies not only does the work of constituting an alternative disciplinary history, but also provides a toolbox from which younger generations can draw so as to imagine a hopeful future.

Carefully mapping ‘affect’s relationship to cultural studies’ political ambitions’ (4), Gregg’s account begins with her concern that while she was completing her manuscript, James Donald and Elspeth Probyn concurred in a cultural studies plenary that the practice of disciplinary reflexivity had become somewhat tedious.
Gregg is quick to capture the irony of this public agreement, attending to the significant accounts each of these scholars has made to disciplinary debates that have had important effects within and beyond cultural studies. In addition to reframing this debate, Gregg’s anecdote is employed precisely because of her realisation that ‘something fundamental has been missing from existing accounts of cultural studies’. (1) Identifying this absence as ‘cultural studies’ particular investment and commitment to scholarly practice’ (1), Gregg’s monograph focuses on cultural studies scholars’ vocation and the methods some scholars employ to effectively communicate their analyses so that their work might have a greater and wider political impact. Most importantly, Gregg foregrounds techniques and develops strategies and thinking that can intervene in conservative regimes and practices.

Focusing on intellectual contributions from Richard Hoggart, Stuart Hall, Lawrence Grossberg, Andrew Ross and Meaghan Morris, Gregg provides her reader with a nuanced critical history that prioritises the political and refuses a division between theory and practice. She attends to the role a writer’s voice has in generating a reader’s interest—particularly as this plays out in the academy—discussing the effect of an affective address that inspires reader to become writer, thus participating in current debates. Detailing the benefits of, and employing, Morris’s ‘sympathetic reading’, which requires a reader to ‘put one’s own biases’ aside, Gregg encourages the practice of ‘intellectual hospitality’ (15) advocated by philosophers such as Eleanor Kaufman.2 Carefully structuring her confession to readers, she claims that she writes with all ‘biases and assumptions’ (3) of the next generation of cultural studies scholars, offering her reader an ‘overdue assessment of the continued hope’ (3) to be drawn from the discipline’s dominant traditions. Gregg also considers what it might mean for academics to position the university as the site of their ongoing investment as scholars. Her account is particularly refreshing and timely because she acknowledges the effects of neoliberal technologies operating within current work cultures (including the academy), however, by focusing on innovative strategies and practices, Gregg’s account purposively generates the positive affect she holds so dear in the writing of others.

Starting with Richard Hoggart—founder of the Birmingham Centre for Contemporary Cultural Studies—Gregg examines the discourse of empathy that figures in Hoggart’s descriptions and analyses of working class life. Situating her reading within contemporary debates about the role of empathy in representation, Gregg’s concern is whether ‘scholarly discourse can change to accommodate a more compassionate regard for its subjects of analysis’. (30) Detailing the ways in which Hoggart’s voice acts as LaCapra’s ‘counterforce to numbing’ in which we are encouraged to experience active rather than passive empathy, or to take action rather than use the other as means of returning to the self, Gregg explains how Hoggart subverts de Certeau’s ‘scriptural economy’ (35) in which working-class life warranted less consideration than bourgeois ideals. By focusing on critical
literacy and employing thick description—to mention just two of the techniques that Gregg identifies—Hoggart effectively communicated his work across class boundaries, shifting the expectation that academic discourse should objectify the other in order to develop an ‘accurate’ account of working class life.

It makes sense that Gregg moves her focus from Hoggart to Stuart Hall given Hoggart’s invitation to Hall to join the Centre for Contemporary Cultural Studies in Birmingham. In 1968, Hall was to become director of CCCS. Recognising the difficulty in presenting a new account of Hall’s contribution to cultural studies given his popularity, Gregg focuses on the importance of Hall’s ‘conjunctural politics’, pointing to three theoretical insights he uses as part of this strategy: arbitrary closure, articulation, and testing theory. While arbitrary closure requires that we pause, so as to formulate and clarify the position from which we choose to speak, articulation requires that we bring together ‘the components which constitute society’ allowing for ‘holes and openings for change’ that might otherwise go unnoticed. With each intervention, Hall is keen to test new frameworks, employing arbitrary closure, and his practice of articulation keeps his theoretical insights relevant. Gregg provides examples of Hall’s conjunctural focus, examining the impact of *Policing the Crisis* (1978) wherein Hall and his colleagues examined the socio-political conditions in which moral panic arose after a young Irish worker was mugged and robbed by three youths from different ethnic backgrounds, each of whom received prison sentences of ten or twenty years. Producing an alternative account of the context from which moral panic about the incident emerged, Hall and his colleagues examined the increasing influence of American culture, including the history of the word ‘mugging’, on British society. Gregg also discusses Hall’s intervention into Thatcherism and his critique of the Left’s failure to effectively intervene into this political regime in light of his conjunctural approach, which Gregg argues, ‘provides a means to distinguish how people differ from the abstract formulations at the heart of government’. (67) This chapter closes with Hall’s turn to identity politics—a turn that Gregg employs to discuss notions of the human and inhuman in a post 9/11 political climate. Deploying Hall’s methodology, Gregg demonstrates the ways in which his affective address and conjunctural focus have contributed to the production of alternative narratives about seemingly familiar events and practices.

Making a trans-Atlantic connection between Hall’s conjunctural politics and Lawrence Grossberg’s adoption of a ‘messianic tone’ so as to combat the New Right’s colonisation of the ‘mood’, ‘imagination’ and ‘hopes of a citizenry’, Gregg investigates the ‘scriptural’ dimension of Grossberg’s scholarly work. (82) Grossberg studied and worked with Hall at the CCCS in Birmingham, and Gregg points to the major influence this experience had on Grossberg’s version of cultural studies within an American context. Gregg discusses the affective dimension of Grossberg’s work on popular music and youth culture, pointing to the breadth of his
theoretical influences from Freud to Deleuze and assessing his commitment to both capturing the corporeality of affect and employing affective address to political ends, a commitment that Gregg also echoes in her own work. Developing the concept of a ‘mattering map’, which describes the location, intensity and absorption people experience in their everyday lives, Grossberg shifts the ‘epistemological goals’ attached to accounts that might devalue rock music, or other kinds of popular genres and cultural events. (88) Gregg’s insightful representation of Grossberg’s scholarship emphasises the significant role he has played in the development of cultural studies as a discipline given that popular culture ‘acts as a recompense for the dissatisfactions and mundanity of daily life’ as well as acting as a powerful political force for ‘big government to make use of it for their own objectives’. (92) Keeping true to her declaration that she speaks for the next generation, Gregg ends this chapter pondering the limits of a patronage model (of address, supervision and mentoring) on a generation of graduate students whose working lives are measured by the impermanency and instability offered by the casual contract in neoliberal times.

It is appropriate then that Gregg focuses her attention on the scholarship of Andrew Ross whose focus is labour (including sweatshop labour), workforce cultures, business and technology, drawing links between the university and capitalist corporations. Gregg’s interest is in Ross’s focus on the ‘human side of economic change’ (107) and she draws links between Grossberg’s observations that private life figures more prominently than ‘public political expression in the United States’ (110) Gregg selects telling examples from Ross’s work, including Disney’s community-oriented housing estate known as Celebration, which employed its staff at the base-level sweatshops in China that offer Western investors high, quick returns, and also the phenomenon of ‘no collar workers’—a product of the growth in information and communication industries. Gregg’s analysis demonstrates Ross’s concern to reveal the human and ethical dimensions of economic growth under capitalism.

Of particular interest in this chapter are relations between new technologies and the supposed flexibility of working anywhere, anytime, at any location and subsequent exploitation of boundaries between work and leisure. In addition, Gregg discusses Ross’s analogy of creative workers ‘who have rationalised their diminished status in society through a system which gauges artistic and political integrity by the lack of recognition and financial compensation granted by the wider culture’ (121), comparing artists and academics who are positioned by the ways in which capital is structured, and the academy in turn, to share a similar ethos built on anticipated ‘future career rewards’. (121) Gregg uses Ross’s analyses of the exploited worker within a neoliberal market to produce an insightful account that not only requests that academics question their own investment in scholarly life, but also that cultural studies, as a discipline, question its continuing relationship to the university ‘name’ that is not so different to any other brand. Although Ross considers his work to have
moved away from cultural studies’ concerns, Gregg’s study demonstrates why this kind of scholarship is perhaps more important now than ever before.

Concluding her monograph by examining the power of Meaghan Morris’s affective address, Gregg brings together examples from Morris’s scholarship that demonstrate the effects of her characteristic frankness and daring in the production of an ongoing critique of the kinds of knowledge generated in cultural studies. Employing anecdote, humour, and remaining vigilant to whether ‘the certainty underpinning earlier models of intellectual practice is no longer sustainable’ (140), Gregg discusses the ways in which Morris’s scholarship continues to ‘pack a punch’, thus transforming discourse. Gregg’s analysis demonstrates the significance of Morris’s earlier career as a freelance writer, film critic and intellectual in creating formative relations between critic and the public. Only in more recent times has Morris joined ranks with the academy, taking up posts in both Hong Kong and Sydney. While her criticism is often personal in tone, Morris believes:

To discredit a voice is something very different from displacing an analysis which has become outdated, or revising a strategy which no longer serves its purpose. (Morris cited by Gregg, 138.)

Gregg points to the ways in which Morris’s voice remains enthusiastic for ‘reforms to scholarly discourse’ (152) and in which her diverse contributions to film and media, cultural studies’ history, constructions of gender, nationality and globalisation, and Australian and Asian-Pacific popular culture, have transformed scholarly thinking because of her belief that ‘academic practice has ethical obligations, which include maintaining relevance to a community’. (150)

Cultural Studies’ Affective Voices offers a nuanced genealogy of scholarly contributions from key voices that have influenced the formation and development of cultural studies as a discipline, while arguing for the vitality of an affective address that speaks to a wider audience so as to effect change. Gregg’s own scholarship enacts the ‘optimistic, inspiring and mobilising functions’ (159) she suggests are crucial for cultural studies to avoid complacency, remain relevant, and to intervene in wider socio-political regimes and structures. Gregg’s vision is complemented by Sydney-based artist Jane Simon’s photo on the cover, titled Ajar (2005). The open book, unhinged bookcase and play of light from the window’s reflection refer to Simon’s interest in domestic detail and small forgotten spaces. So, too, does Gregg provide for her reader the details, subtleties and nuances of an account that might otherwise be forgotten.

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